

Memberships are valid for one year from date of purchase. A Member's free admission cannot be applied to field trips, birthday parties, or group reservations/event.

Q: Can my admission tickets be applied towards the price of a membership?

A: Yes! Tickets purchased can be applied towards a museum membership if the transaction is on the same day. Please keep a copy of your receipt in order for the discount to be applied. Only the admission cost for those who will be included on the membership may be applied.

Q: How can I become a Museum Member?

A: Membership enrollment is accepted over the phone, in person at the front desk (Cone), online, mail or by emailing a completed application to membership@miamichildrensmuseum.org.

Q: When is my membership activated?

A: Your membership is active the day you join the Museum. Please present your photo ID or confirmation email to enjoy your benefits. You can download your e-membership card within 5 days of purchase.

Q: Who can be on my Membership?

A: Memberships include benefits for a household unit-up to two adults living at the same address with their dependent children. The adults and children must be designated at the time of purchase. Two households may not share a membership. Add-on options are available starting at \$25.

Q: Can I change the adults or children listed on my membership?

A: Individuals cannot be swapped in and out of a membership. Memberships are for the exclusive use of those individuals designated on the membership cards.

Q: How do the guest passes work?

A: The complimentary guest passes are good for one-day admission for your guest and must be presented and exchanged for admission tickets at the front desk upon entry. Guest passes expire 12 months after membership purchase date and cannot be replaced or redeemed for cash.

Q: How can I access my membership cards?

A: As of January 1, 2018 all memberships are now digital through the free EMembership App from the Apple App store or Google Play Store! This perk is not only environmentally friendly but also provides you access to your membership cards within five days of purchase. As always you can use your photo ID to check-in at the Museum.

Q: Can my babysitter/nanny/caregiver bring my children to the museum without me?

A: If someone other than the designated adults on the membership account will be bringing the children we recommend adding a Caregiver Card to your membership for \$50. This add on is not valid for Grandparents Level and may only be used for adults 18 years or older. No name needs to be assigned to this card as it is interchangeable. You may purchase a Nanny/Caregiver card at any time during your membership.

Q: Is my membership valid at other museums?

A: Yes! All membership levels include 50% reciprocity at over 200 participating Association of Children's Museums (ACM) nationwide. For more details visit www.childrensmuseums.org.

Q: Can memberships be refunded?

A: Memberships are non-refundable. If you are moving out of state, check the reciprocity list for museums in your area.

Q: Can I bring guests?

A: Family Plus level and above include free admission for one additional guest per visit when accompanied by a cardholder.

Q: How can I change my mailing and email address?

A: You can change your mailing and email address by emailing the Membership Office at membership@miamichildrensmuseum.org with your name, old and new addresses, and member number. Or you can fill out a form at the front desk on your next visit.

By signing I agree to the details outlined above and that my membership begins once payment is processed. Membership is non-transferable and non-refundable.